

IMAC Facilities Management
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Serco Integrated Services
Mallusk Enterprise Park
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Newtownabbey
County Antrim
BT36 4GN
United Kingdom
www.serco-is.com

18th June 2009

To whom it may concern,

I write this letter to serve as a written recommendation for the above named company. IMAC Facilities Management have been completing work for our company in Northern Ireland and the Republic of Ireland for over three years now and throughout the course of this time we have been totally satisfied with the level of service they provide. The quality of their work is second to none and the skills of their operatives are unsurpassed. Their response times are excellent and they are always available to take calls at their help desk. They provide a totally professional and efficient service and their administration process is very user friendly. I would have no problem recommending IMAC Facilities Management for use and will continue to use their services time and time again.

Yours faithfully,



John Savage
Operations Manager
Serco Integrated Services